

**Regional Offices—Selective Service System**

Region/Address	Director	Telephone
North Chicago, IL (Suite 276, 2834 Green Bay Rd., 60064-9983) .....	Thomas White .....	847-688-7965
Smyrna, GA (Suite 270, 2400 Lake Park Dr., 30080) .....	Keith A. Scragg .....	770-319-6036
Denver, CO (Suite 1014, 3401 Quebec St., 80207-2323) .....	Debbie Bielanski .....	720-941-1670

**Sources of Information**

**Employment** Inquiries and applications should be directed to the Director, Selective Service System, Attn: SPT/HR, Arlington, VA 22209-2425. Phone, 703-605-4056.

**Procurement** Inquiries should be directed to the Director, Selective Service System, Attn: STP/LO, Arlington, VA 22209-2425. Phone, 703-605-4038.

**Publications** Selective Service regulations appear in chapter XVI of title 32 of the *Code of Federal Regulations*.

**Requirements of Law** Persons desiring information concerning the requirements of the Military Selective Service Act should contact the National Headquarters of the Selective Service System. Phone, 703-605-4000.

For further information, contact the Office of Public and Intergovernmental Affairs, Selective Service System, Arlington, VA 22209-2425. Phone, 703-605-4100. Internet, [www.sss.gov](http://www.sss.gov).

**SMALL BUSINESS ADMINISTRATION**

409 Third Street SW., Washington, DC 20416  
Phone, 202-205-6600. Fax, 202-205-7064. Internet, [www.sba.gov](http://www.sba.gov).

Administrator	HECTOR V. BARRETO
Deputy Administrator	MELANIE SABELHAUS
Chief Counsel for Advocacy	THOMAS SULLIVAN
Chief Financial Officer	THOMAS DUMARESQ
Chief Operating Officer and Chief Information Officer	STEPHEN GALVAN
Chief of Staff	STEPHEN GALVAN
Counselor to the Administrator	(VACANCY)
General Counsel	DAVID JAVDAN
Inspector General	HAROLD DAMELIN
Associate Administrator for Disaster Assistance	HERBERT MITCHELL
Associate Administrator for Communications and Public Liaison	RAUL CISNEROS
Assistant Administrator for Congressional and Legislative Affairs	ANTHONY BEDELL
Assistant Administrator for Equal Employment Opportunity and Civil Rights Compliance	ROSE TRUJILLO
Associate Administrator for Field Operations	MICHAEL PAPPAS
Assistant Administrator for Hearings and Appeals	DELORICE FORD
Associate Deputy Administrator for Capital Access	RONALD BEW
Associate Administrator for Financial Assistance	JAMES RIVERA
Associate Administrator for International Trade	MANUEL ROSALES
Associate Administrator for Investment	HARRY HASKINS, <i>Acting</i>

Associate Administrator for Surety Guarantees	JOHNNIE ALBERTSON
Associate Deputy Administrator for Entrepreneurial Development	CHERYL MILLS
Associate Administrator for Business Initiatives	ELLEN M. THRASHER
National Director for Native American Affairs	HOLLY SCHICK, <i>Acting</i>
Associate Administrator for Small Business Development Centers	ANTONIO DOSS
Associate Administrator for Veterans Business Development	WILLIAM ELMORE
Associate Administrator for Women's Business Ownership	WILMA GOLDSTEIN
Associate Deputy Administrator for Government Contracting and Business Development	ALLEGRA MCCULLOUGH
Associate Administrator for Government Contracting	(VACANCY)
Associate Administrator for Business Development	ALBERT STUBBERFIELD
Associate Administrator for HUBZone Empowerment Contracting	MICHAEL MCHALE
Associate Deputy Administrator for Management and Administration	LEWIS ANDREWS
Assistant Administrator for Administration	DARRYL HAIRSTON
Chief Human Capital Officer	RICHARD BRECHBIEL
Director, Executive Secretariat	DONALD SWAIN

[For the Small Business Administration statement of organization, see the *Code of Federal Regulations*, Title 13, Part 101]

*The fundamental purposes of the Small Business Administration are to aid, counsel, assist, and protect the interests of small business; ensure that small business concerns receive a fair portion of Government purchases, contracts, and subcontracts, as well as of the sales of Government property; make loans to small business concerns, State and local development companies, and the victims of floods or other catastrophes, or of certain types of economic injury; and license, regulate, and make loans to small business investment companies.*

The Small Business Administration (SBA) was created by the Small Business Act of 1953 and derives its present existence and authority from the Small Business Act (15 U.S.C. 631 *et seq.*) and the Small Business Investment Act of 1958 (15 U.S.C. 661).

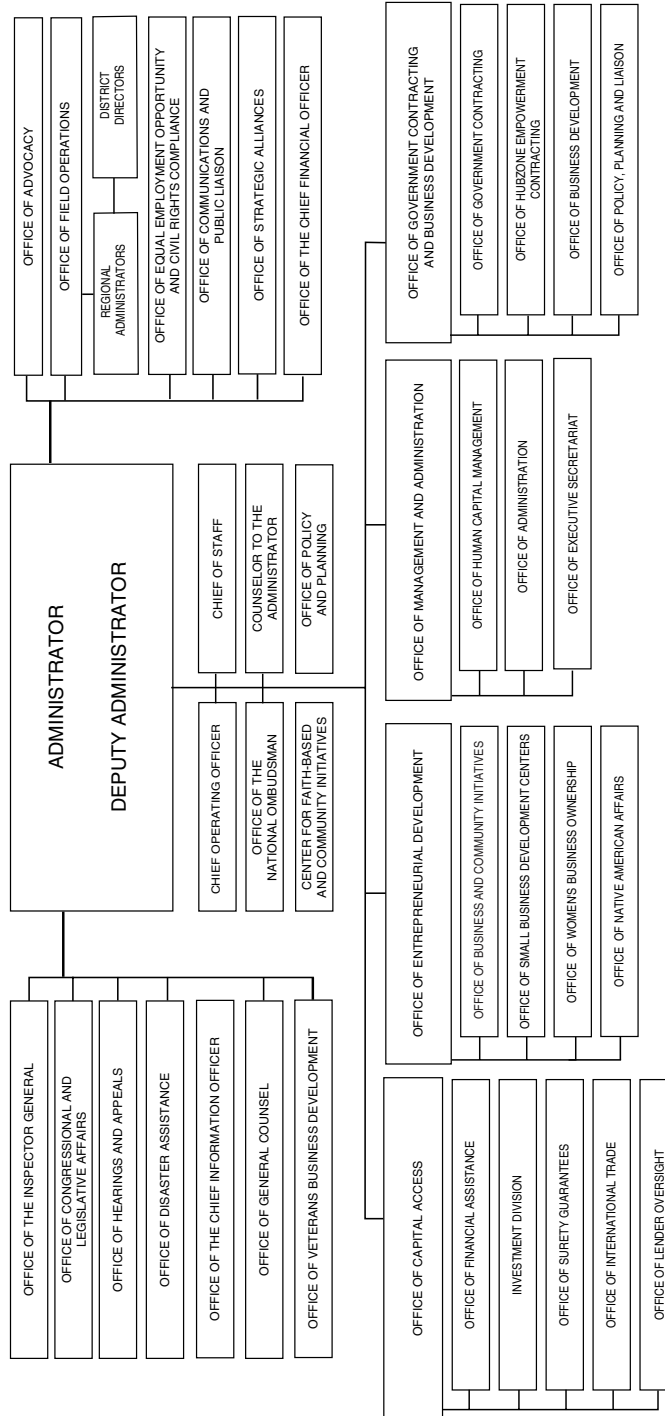
### Activities

**Advocacy** The Office of Advocacy is mandated by Congress to serve as an independent voice within the Federal Government for the approximately 23.7 million small businesses throughout the country. The Office is headed by the

Chief Counsel for Advocacy, appointed by the President from the private sector with the advice and consent of the Senate, who advances the views, concerns, and interests of small business before the Congress, the White House, and Federal and State regulatory agencies.

The Office monitors the compliance of Federal agencies with the Regulatory Flexibility Act—the law that requires agencies to analyze the impact of their regulations on small entities and consider less burdensome alternatives. The Office is one of the leading national sources for information on the state of

# SMALL BUSINESS ADMINISTRATION



small business and the issues that affect small business success and growth. It conducts economic and statistical research into matters affecting the competitive strength of small business and jobs created by small business, and analyzes the impact of Federal laws, regulations, and programs on small businesses, making recommendations to policymakers for appropriate adjustments to meet the special needs of small business.

Additionally, regional advocates enhance communication between the small business community and the Chief Counsel. As the Chief Counsel's direct link to local business owners, State and local government agencies, State legislatures, and small business organizations, they help identify new issues and problems of small business by monitoring the effect of Federal and State regulations and policies on the local business communities within their regions.

**For further information, contact the Office of Advocacy. Phone, 202-205-6533. E-mail, [advocacy@sba.gov](mailto:advocacy@sba.gov).**

#### **Business and Community Initiatives**

SBA develops and cosponsors counseling, education, training, and information resources for small businesses. It has forged ongoing partnerships with resource partners to deliver most of the business education and training programs offered annually at low cost. Face-to-face counseling is provided free of charge by SCORE (Service Corps of Retired Executives).

The Business Information Center (BIC) program is among the most innovative methods of providing small business owners with a one-stop approach to information, education, and training. The centers combine the latest computer technology, hardware, and software, an extensive small business reference library of hard copy books and publications, and current management videotapes to help clients venture into new business areas. The use of software for a variety of business applications offers clients of all types a means of addressing their diverse needs. Most BICs are stand-alone centers in community-based locations.

The Office of International Visitors briefs foreign delegations, business organizations, and international non-governmental organizations (NGOs) on the SBA model.

In addition to education and training events, SBA offers publications on a variety of business management and growth topics. These publications are free on SBA's Web site at [www.sba.gov](http://www.sba.gov).

**For further information, contact the Office of Business and Community Initiatives. Phone, 202-205-6665.**

**Capital Access** The Office of the Associate Deputy Administrator for Capital Access provides overall direction for SBA's financial programs. They offer a comprehensive array of debt and equity programs for startup and expanding businesses. In addition to lending to businesses which sell their products and services domestically, the Office provides financial assistance programs for small business exporters, in the form of loan programs and technical assistance. The Office also oversees a surety bond guarantee program for small business contractors and SBA's lender oversight programs.

**For further information, contact the Office of Capital Access. Phone, 202-205-6657.**

**Disaster Assistance** The Administration serves as the Federal disaster bank for nonfarm, private sector losses. It lends money to help the victims of disasters repair or replace most disaster-damaged property. Direct loans with subsidized interest rates are made to assist individuals, homeowners, businesses of all sizes, and nonprofit organizations.

**For further information, contact the Office of Disaster Assistance. Phone, 202-205-6734.**

**Financial Assistance** SBA provides its guarantee to lending institutions and certified development companies which make loans to small-business concerns, including farms, which in turn use the loans to provide working capital and help finance the acquisition of land and buildings; the construction, conversion, or expansion of facilities; and the purchase of machinery and equipment.

SBA provides revolving lines of credit and loan guarantees to finance commercial construction or building rehabilitation for sale. It makes loans to qualified employee trusts and may finance small firms that manufacture, sell, install, service, or develop specific energy measures, including engineering, architectural, consulting, or other professional services connected with eligible energy measures. SBA also makes loans for the installation of pollution control measures.

The Administration also provides small-scale financial and technical assistance to very small businesses through loans and grants to nonprofit organizations that act as intermediaries under SBA's microloan program.

**For further information, contact the nearest Small Business Administration district office listed in the following text.**

**Government Contracting** The Office of Government Contracting (GC) advocates on behalf of small, small-disadvantaged, and women-owned businesses to increase their share of awarded Federal contracts and large prime subcontracts. GC oversees the following programs: Prime Contracts, Procurement Breakout, Subcontracting Assistance, Natural Resources Sales, Federal Contract Assistance for Women Business Owners, and Certificate of Competency.

**For further information, contact the nearest Office of Government Contracting or visit our Web site. Phone, 202-205-6459. Internet, [www.sba.gov/GC/indexcontacts.html](http://www.sba.gov/GC/indexcontacts.html).**

**Procurement Policy** The Office of Procurement Policy evaluates and develops policies to strengthen and improve small business participation in Federal procurement. The Office is responsible for developing policies and procedures for small business procurement programs, establishing small-business-size standards, providing oversight and policy guidance for the Small Business Innovative Research (SBIR) and Small Business Technology Transfer (STTR) programs.

**For further information, visit our Web site at [www.sba.gov/gcbd/indexpolicy.html](http://www.sba.gov/gcbd/indexpolicy.html). Phone, 202-401-8150.**

**International Trade** The Office of International Trade (OIT) supports small business access to export markets and participates in broader U.S. Government activities related to trade policy and international commercial affairs to encourage an environment of trade and international economic policies favorable to small businesses. These activities are designed to facilitate both entrance and growth into the international marketplace, including educational initiatives, technical assistance programs and services, and risk management and trade finance products.

SBA's export promotion activities for small business combine financial and technical assistance through a nationwide delivery system. Export-finance products include long-term, short-term, and revolving lines of credit through SBA's 7(a) program administered by a staff of field-based export specialists located in U.S. Export Assistance Centers (USEAC). They work with the U.S. Department of Commerce and the Export Import Bank of the United States and the effort is leveraged through close collaboration with commercial lenders, Small Business Development Centers, and local business development organizations.

Available financial assistance can provide a business with up to \$1.25 million with terms as long as 25 years for real estate and 15 years for equipment. Export Working Capital program loans generally provide 12 months of renewable financing. For smaller loan amounts SBA Export Express has a streamlined, quick approval process for businesses needing up to \$250,000. Technical assistance includes making available to current and potential small business exporters, export training, export legal assistance, collaboration with the 30 Small Business Development Centers with international trade expertise and to the Government's USA Trade Information Center.

SBA is required to work with the Government's international trade agencies to ensure that small business is adequately represented in bilateral and multilateral trade negotiations. OIT

represents SBA and the Government on two official U.S. Government-sponsored multilateral organizations concerned with small business—the Organization for Economic Cooperation and Development and Asia-Pacific Economic Cooperation. SBA's trade policy involvement is carried out with the U.S. Trade Representative and the Commerce Department's International Trade Administration. Private sector input on trade policy is achieved through participation with the small business industry sector advisory committee on international trade. OIT also lends support to the Government's key trade initiatives such as Trade Promotion Authority, the Central American Free Trade Area, and the Free Trade Area of the Americas. The Commerce and State Departments, Agency for International Development, and the U.S. Trade Representative look to the SBA to share ideas and provide small business technical expertise to certain countries.

OIT's office in Washington, DC, coordinates SBA's participation/operation of USEACs, including budget, policy and administration. It participates in a variety of interagency trade efforts and financial programs. OIT provides representations to the cabinet-level Trade Promotion Coordinating Committee concerning trade and international economic policy. It also participates on the Industry Sector Advisory Council on Small Business International Trade and the congressionally sponsored Task Force on Small Business International Trade. SBA's Administrator is also a sitting member of the President's Export Council.

OIT's field offices provide a nationwide network of service delivery for small business exporters. Full-time SBA export specialists staff 16 USEACs. Their outreach efforts are supplemented by the 70 SBA district offices by employees with collateral duties as international trade officers.

**For further information, contact the Office of International Trade. Phone, 202-205-6720. Internet, [www.sba.gov/oit](http://www.sba.gov/oit).**

**Venture Capital** The Small Business Investment Company (SBIC) program was created in 1958 to fill the gap

between the availability of venture capital and the needs of small businesses in startup and growth situations. The structure of the program is unique in that SBICs are privately owned and managed venture capital funds licensed and regulated by the SBA that use their own capital, plus funds borrowed with an SBA guarantee to make equity and debt investments in qualifying small businesses. The New Markets Venture Capital (NMVC) program is a sister program focused on low-income areas, which augments the contribution made by SBICs to U.S. small businesses.

The Government itself does not make direct investments or target specific industries in the SBIC program. Fund portfolio management and investment decisions are left to qualified private fund managers. To obtain an SBIC license, an experienced team of private equity managers must secure minimum commitments from private investors of either \$5 million (for a debenture fund) or \$10 million (for an equity fund). SBICs may only invest in "small businesses" having net worth of less than \$18 million and prior 2 years' average after-tax income of less than \$6 million.

**For further information, contact the Investment Division. Phone, 202-205-6510. Internet, [www.sba.gov/inv](http://www.sba.gov/inv).**

**HUBZone Program** The HUBZone program provides Federal contracting assistance for qualified small businesses located in historically underutilized business zones in an effort to increase employment, capital investment, and economic development in these areas, including Indian reservations. The Office coordinates efforts with other Federal agencies and local municipal governments to leverage resources to assist qualified small businesses located in HUBZone areas. The program provides for set-asides, sole source awards, and price evaluation preferences for HUBZone small businesses and establishes goals for awards to such firms.

**For further information, visit our Web site at [www.sba.gov/hubzone](http://www.sba.gov/hubzone). Phone, 202-205-6731.**

**Business Development** The Office of Business Development manages the Small Disadvantaged Business and 8(a) Business Development Programs that help eligible small disadvantaged business concerns compete in the Nation's mainstream economy. Specifically, it provides business counseling and training, management and technical assistance, and access to procurement opportunities. Its responsibilities include issuing program policies and plans, marketing and evaluating program implementation, coordinating with other SBA offices to ensure program integration, and making program eligibility decisions.

For further information, visit our Web site at [www.sba.gov/gcbd](http://www.sba.gov/gcbd). Phone, 202-205-5180.

**Native American Affairs** The Office of Native American Affairs was established to assist and encourage the creation, development, and expansion of Native American-owned small businesses by developing and implementing initiatives designed to address those difficulties encountered by Native Americans in their quest to start, develop, and expand small businesses. In addition, in an effort to address the unique conditions encountered by reservation-based entrepreneurs, SBA has established the Tribal Business Information Centers (TBIC) pilot project. The project is a partnership arrangement between a tribe or tribal college and SBA.

TBICs offer community access to business-related computer software technology, provide one-on-one business counseling, and hold business workshops on an ongoing basis. Additionally, all TBIC managers/facilitators have received extensive training in all SBA entrepreneurial development programs, lending programs, and procurement programs. Currently there are 16 centers located in California, Minnesota, Montana, North Carolina, North Dakota, and South Dakota.

In addition to the TBIC project, the Office actively participates with other SBA program offices and other Federal agencies to ensure that Native American entrepreneurs are being actively

encouraged to participate. Also, the Office maintains liaisons with tribal governments, business organizations, and Native American community organizations.

For further information, contact the Office of Native American Affairs. Phone, 202-205-7364.

**Regulatory Fairness Program** The Regulatory Fairness Program (RegFair) provides small businesses with a meaningful way to comment on the enforcement and compliance activities of the Federal agencies that regulate them. RegFair is headed by a national ombudsman, who rates and evaluates efforts of Federal agencies to become more small business friendly. Ten regional Regulatory Fairness Boards support the ombudsman by collecting information, making recommendations for agencies, and advising the ombudsman on the regulatory climate faced by small businesses. Each board has five volunteer members who are small business owners, giving them an understanding of what small businesses face with Federal regulations. A small business can comment on Federal enforcement activities by contacting a Regulatory Fairness Board member, filing an agency comment form, or testifying at a RegFair public hearing.

For further information, contact the Office of the National Ombudsman. Phone, 202-205-2417 or 888-REG-FAIR (888-734-3247). Internet, [www.sba.gov/ombudsman](http://www.sba.gov/ombudsman).

**Small Business Development Centers** Small Business Development Centers provide counseling and training to existing and prospective small business owners at approximately 1,000 locations around the country, operating in every State, Puerto Rico, the U.S. Virgin Islands, Guam, and American Samoa. The Small Business Development Center Program is a cooperative effort of the private sector, the educational community, and Federal, State, and local governments. It enhances economic development by providing small businesses with management and technical assistance.

The Office of Small Business Development Centers develops national

policies and goals. It establishes standards for the selection and performance of Centers, monitors compliance with applicable Office of Management and Budget circulars and laws, and implements new approaches to improve operations of existing centers.

The Office is responsible for coordinating program efforts with other internal activities of SBA and with the activities of other Federal agencies. It maintains liaison with other Federal, State, and local agencies and private organizations whose activities relate to Small Business Development Centers, and it assesses how the program is affected by substantive developments and policies in other areas of the agency, in other Government agencies, and in the private sector.

**For further information, contact the Office of Small Business Development Centers. Phone, 202-205-6766.**

**Surety Bonds** Through its Surety Bond Guarantee Program, SBA helps small and emerging contractors to obtain the bonding necessary for them to bid on and perform contracts up to \$2 million. SBA guarantees bonds that are issued by participating surety companies, and reimburses between 70% and 90% of losses and expenses incurred if the contractor defaults. Construction and service contractors are eligible for the program if they meet surety underwriting requirements and their average annual receipts for the last 3 fiscal years, including affiliates, do not exceed \$6 million. Manufacturing firms qualify based on their number of employees.

**For further information, contact the Office of Surety Guarantees. Phone, 202-205-6540. Internet, [www.sba.gov/osg](http://www.sba.gov/osg).**

**Technology** The Office of Technology has authority and responsibility for directing and monitoring the governmentwide activities of the Small Business Innovation Research Program (SBIR) and the Small Business Technology Transfer Program (STTR). In accordance with the Small Business Reauthorization Act of 2000 and the Small Business Technology Transfer Reauthorization Act of 2001, the Office

develops and issues policy directives for the general conduct of the programs within the Federal Government and maintains a source file and information program to provide each interested and qualified small business concern with information on opportunities to compete for SBIR and STTR program awards. The Office also coordinates with each participating Federal agency in developing a master release schedule of all program solicitations; publishes the *Presolicitation Announcement* online quarterly, which contains pertinent facts on upcoming solicitations; and surveys and monitors program operations within the Federal Government and reports on the progress of the programs each year to Congress.

The Office has four main objectives: to expand and improve SBIR and STTR; to increase private sector commercialization of technology developed through Federal research and development; to increase small business participation in Federal research and development; and to improve the dissemination of information concerning SBIR and STTR, particularly with regard to participation by women-owned small business concerns and by socially and economically disadvantaged small business concerns.

**For further information, contact the Office of Technology. Phone, 202-205-6450. E-mail, [technology@sba.gov](mailto:technology@sba.gov).**

**Veterans Affairs** The Office of Veterans Business Development (OVBD) is responsible for the formulation, execution, and promotion of policies and programs of the SBA that provide assistance to small-business concerns owned and controlled by veterans and small-business concerns owned and controlled by service-disabled veterans. Additionally, OVBD serves as an ombudsman for the full consideration of veterans in all programs of the SBA.

OVBD established and oversees four veterans business outreach centers, which are designed to provide tailored entrepreneurial development services such as business training, counseling, and mentoring to service-disabled veteran entrepreneurs. These centers



serve as a vast and in-depth resource for a successful veteran entrepreneurial experience. The Office also establishes and maintains relationships with Veterans Service Organizations, the Departments of Defense, Labor, and Veterans Affairs, the National Veterans Business Development Corporation, and other organizations to ensure that the entrepreneurial needs of veterans, service-disabled veterans, and self-employed members of the Reserve and National Guard are being met.

**For further information, contact the Office of Veterans Business Development. Phone, 202-205-6773. Internet, [www.sba.gov/vets](http://www.sba.gov/vets).**

**Women's Business Ownership** The Office of Women's Business Ownership (OWBO) provides assistance to current and potential women business owners and acts as their advocate in the public and private sectors. OWBO assists women in becoming full partners in economic development through technical, financial, and management information training, business skills counseling, and research. OWBO offers their services through a network of local SBA offices, Women's Business Centers (WBCs), and mentoring roundtables.

At nearly 100 WBCs, business owners and those interested in starting businesses can receive long-term, in-depth business training and counseling as well as access to SBA's programs and services. Each WBC is tailored to meet the needs of its individual community and places a special emphasis on helping women who are socially and economically disadvantaged. Assistance covers every stage of business from startup to going public. There are WBCs in almost every State and U.S. territory.

The Women's Network for Entrepreneurial Training (WNET) brings experienced and emerging entrepreneurs together with volunteer counselors from SCORE (Service Corps of Retired Executives), in roundtable formats for

mentoring and peer support. There are nearly 200 WNET roundtables nationwide, coordinated through SBA district offices, WBCs, and SCORE chapters.

OWBO works with Federal agencies and private sector organizations to leverage its resources and improve opportunities for women-owned businesses to access Federal procurement and international trade opportunities. OWBO also works with the National Women's Business Council and the Department of Labor to maintain the most current research on women's business ownership.

SBA has loan guaranty programs to help women access the credit and capital they need to start and grow successful businesses, including the loan prequalification program and *SBAExpress*. Through the loan prequalification program, entrepreneurs get help in packaging and marketing their loan applications. *SBAExpress* offers guaranties on loans of up to \$150,000, including revolving lines of credit and unsecured smaller loans. The microloan program offers direct small loans, combined with business assistance, through SBA-licensed intermediaries nationwide. The SBA does not offer grants for small businesses.

**For further information, contact the Women's Business Ownership representative in your SBA district office, or contact the Office of Women's Business Ownership. Phone, 202-205-6673. E-mail, [owbo@sba.gov](mailto:owbo@sba.gov). Internet, [www.onlinewbc.gov](http://www.onlinewbc.gov).**

**Field Operations** The Office of Field Operations provides management direction and oversight to SBA's 10 regional and 68 district offices, acting as the liaison between the district offices, the agency's program delivery system, and the headquarters' administrative and program offices.

**For further information, contact the Office of Field Operations. Phone, 202-205-6808.**

#### Field Offices—Small Business Administration

(RO: Regional Office; DO: District Office; BO: Branch Office)

Office	Address	Officer in Charge	Telephone
ATLANTA, GA (RO) .....	Suite 1800, 233 Peachtree St. NE., 30303 .....	Nuby Fowler .....	404-331-4999
Atlanta, GA (DO) .....	Suite 1800, 233 Peachtree St. NE., 30303 .....	Terri Denison .....	404-331-0100

## Field Offices—Small Business Administration—Continued

(RO: Regional Office; DO: District Office; BO: Branch Office)

Office	Address	Officer in Charge	Telephone
Birmingham, AL (DO) ...	Suite 201, 801 Tom Martin Dr., 35211 .....	Michael Ricks .....	205-290-7101
Charlotte, NC (DO) .....	Suite 300, 6302 Fairview Rd., 28210-2227 .....	Lee Cornelison .....	704-344-6563
Columbia, SC (DO) .....	Rm. 358, 1835 Assembly St., 29201 .....	Elliot Cooper .....	803-765-5339
Gulfport, MS (BO) .....	Suite 203, 2909 13th St., 39501 .....	Judith Adcock .....	228-863-4449
Jackson, MS (DO) .....	210 E, 210 E. Capital St., 39201 .....	Janita Stewart .....	601-965-4378
Jacksonville, FL (DO) ...	Suite 100-B, 7825 Baymeadows Way, 32256-7504 .....	Wilfredo Gonzalez .....	904-443-1970
Louisville, KY (DO) .....	Rm. 188, 600 Dr. M.L. King, Jr. Pl., 40202 .....	Steve Ayers .....	502-582-5978
Miami, FL (DO) .....	7th Fl., 100 S. Biscayne Blvd., 33131 .....	Pancho Marrero .....	305-536-5533
Nashville, TN (DO) .....	Suite 201, 50 Vantage Way, 37228-1500 .....	Clint Smith .....	615-736-5850
BOSTON, MA (RO) .....	Suite 812, 10 Causeway St., 02222 .....	Charles Summers .....	617-565-8415
Augusta, ME (DO) .....	Rm. 512, 40 Western Ave., 04330 .....	Mary McAleney .....	207-622-8378
Boston, MA (DO) .....	Suite 265, 10 Causeway St., 02222 .....	Mark Haywood, <i>Acting</i> .....	617-565-5561
Concord, NH (DO) .....	Suite 202, 143 N. Main St., 03301 .....	Bernard Sweeney .....	603-225-1400
Hartford, CT (DO) .....	2d Fl., 330 Main St., 06106 .....	Marie Record .....	860-240-4700
Montpelier, VT (DO) .....	Suite 205, 87 State St., 05602 .....	Kenneth Silvia .....	802-828-4422
Providence, RI (DO) .....	5th Fl., 380 Westminster Mall, 02903 .....	Steve Umberger .....	401-528-4561
Springfield, MA (BO) ...	Suite 410, 1441 Main St., 01103 .....	Bob Nelson .....	413-785-0484
CHICAGO, IL (RO) .....	Suite 1250, 500 W. Madison St., 60661 .....	Patrick Rea .....	312-353-4493
Chicago, IL (DO) .....	500 W. Madison St., 60661 .....	Judith Roussel .....	312-353-5031
Cincinnati, OH (BO) .....	Suite 870, 525 Vine St., 45202 .....	Ronald Carlson .....	513-684-2814
Cleveland, OH (DO) .....	Suite 630, 1111 Superior Ave., 44114-2507 .....	Gilbert Goldberg .....	216-522-4180
Columbus, OH (DO) .....	Suite 1400, 2 Nationwide Plz., 43215-2592 .....	Tom Mueller, <i>Acting</i> .....	614-469-6860
Detroit, MI (DO) .....	Suite 515, 477 Michigan Ave., 48226 .....	Richard Temkin .....	313-226-6075
Indianapolis, IN (DO) .....	Suite 100, 429 N. Pennsylvania St., 46204-1873 .....	Gail Gessell .....	317-226-7275
Milwaukee, WI (DO) .....	Suite 400, 310 W. Wisconsin Ave., 53203 .....	Eric Ness .....	414-297-3941
Minneapolis, MN (DO) ..	Suite 210-C, 100 N. 6th St., 55403-1563 .....	Ed Daum .....	612-370-2306
Springfield, IL (BO) .....	Suite 302, 511 W. Capitol St., 62704 .....	Walter Hanke .....	217-492-4416
DALLAS, TX (RO) .....	Suite 108, 4300 Amon Carter Blvd., Ft. Worth, TX 76155 .....	Joseph O. Montes .....	817-684-5581
Albuquerque, NM (DO) ..	Suite 320, 625 Silver Ave. SW., 87102 .....	Anthony McMahon .....	505-346-7909
Corpus Christi, TX (BO) ..	Suite 411, 3649 Leopard St., 78408 .....	Simon Castillo .....	361-879-0017
El Paso, TX (DO) .....	Suite 320, 10737 Gateways West, 79935 .....	Phil Silva, <i>Acting</i> .....	915-633-7001
Fort Worth, TX (DO) .....	Suite 114, 4300 Amon Carter Blvd., 76155 .....	Lavan Alexander .....	817-684-5500
Harlingen, TX (DO) .....	Rm. 500, 222 E. Van Buren St., 78550-6855 .....	Sylvia Zamponi .....	956-427-8533
Houston, TX (DO) .....	Suite 1200, 8701 S. Gessner Dr., 77074 .....	Manuel Gonzales, <i>Acting</i> .....	713-773-6500
Little Rock, AR (DO) .....	Suite 100, 2120 Riverfront Dr., 72202 .....	Linda Nelson, <i>Acting</i> .....	501-324-5871
Lubbock, TX (DO) .....	Rm. 408, 1205 Texas Ave., 79401-2693 .....	Tommy Dowell .....	806-472-7462
New Orleans, LA (DO) ..	Suite 2820, 365 Canal Pl., 70130 .....	Eugene Cornelius .....	504-589-6685
Oklahoma City, OK (DO) ..	Suite 1300, 210 Park Ave., 73102 .....	Dorothy Overal .....	405-231-5521
San Antonio, TX (DO) ..	Suite 200, 17319 San Pedro, Bldg. No. 2, 78232 .....	Ted Ressler, <i>Acting</i> .....	210-472-5900
DENVER, CO (RO) .....	Suite 101, 721 19th St., 80202-2599 .....	Elton W. Ringsak .....	303-844-0503
Casper, WY (DO) .....	Rm. 4001, 100 E. B St., 82601 .....	Steven Despain .....	307-261-6501
Denver, CO (DO) .....	Suite 426, 721 19th St., 80202-2599 .....	Patricia Barela Rivera .....	303-844-6500
Fargo, ND (DO) .....	Rm. 219, 657 2d Ave. N., 58108-3086 .....	James L. Stal .....	701-239-5131
Helena, MT (DO) .....	Suite 1100, 10 W. 15th St., 59626 .....	Michelle Johnston .....	406-441-1081
Salt Lake City, UT (DO) ..	Rm. 2237, 125 S. State St., 84138-1195 .....	Stanley Nakano .....	801-524-3200
Sioux Falls, SD (DO) ....	Suite 200, 110 S. Phillips Ave., 57104 .....	Chuck Hughes, <i>Acting</i> .....	605-330-4243
KANSAS CITY, MO (RO) ..	Suite 307, 323 W. 8th St., 64105-1500 .....	Samuel C. Jones .....	816-374-6380
Cedar Rapids, IA (BO) ..	Suite 200, 215 4th Ave. Rd., 7 SE., 52401-1806 .....	(Vacancy) .....	319-362-6405
Des Moines, IA (DO) ....	Rm. 749, 210 Walnut St., 50309-2186 .....	Joseph Folsom .....	515-284-4026
Kansas City, MO (DO) ..	Suite 501, 323 W. 8th St., 64105 .....	Gary Cook .....	816-374-6708
Omaha, NE (DO) .....	11145 Mill Valley Rd., 68154 .....	Glenn Davis .....	402-221-4691
Springfield, MO (BO) ....	Suite 101, 830 E. Primrose, 65807-5254 .....	Gary Cook, <i>Acting</i> .....	417-890-8501
St. Louis, MO (DO) .....	Suite 1500, 200 N. Broadway, 63102 .....	Maurice Dube .....	314-539-6600
Wichita, KS (DO) .....	Suite 2500, 271 W 3d St. N., 67202-1212 .....	Elizabeth Auer .....	316-269-6566
NEW YORK, NY (RO) .....	Rm. 31-08, 26 Federal Plz., 10278 .....	William Manger .....	212-264-1450
Buffalo, NY (DO) .....	Rm. 1311, 111 W. Huron St., 14202 .....	Franklin J. Sciortino .....	716-551-4301
Elmira, NY (BO) .....	4th Fl., 333 E. Water St., 14901 .....	Brian Qualey .....	607-734-1571
Hato Rey, PR (DO) .....	252 Ponce de Leon Ave., 00918 .....	Carmen Culpeper .....	787-766-5002
Melville, NY (BO) .....	Suite 207, 35 Pinelawn Rd., 11747 .....	Norman Hunte, <i>Acting</i> .....	631-454-0750
New York, NY (DO) .....	Suite 3100, 26 Federal Plz., 10278 .....	Jose Sifontes .....	212-264-2454
Newark, NJ (DO) .....	15th Fl., 2 Gateway Ctr., 07102 .....	Jim Kocsi, <i>Acting</i> .....	973-645-3580
Rochester, NY (BO) .....	Suite 410, 100 State St., 14614 .....	Victoria Reynolds .....	716-263-6700
St. Croix, VI (BO) .....	Suites 5 & 6, Sunny Isle Professional Bldg., 00820 .....	Carl Christensen .....	340-778-5380
St. Thomas, VI (BO) ....	3800 Crown Bay St., 00802 .....	(Vacancy) .....	809-774-8530
Syracuse, NY (DO) .....	5th Fl., 401 S. Salina St., 13202 .....	B.J. Paprocki .....	315-471-9393
PHILADELPHIA, PA (RO) ..	5th Fl., 900 Market St., 19107 .....	Stephanie Watkins .....	215-580-2870
Baltimore, MD (DO) .....	Suite 6220, 10 S. Howard St., 21201-2525 .....	Allan Stephenson .....	410-962-4392
Charleston, WV (BO) .....	Suite 412, 405 Capitol St., 25301 .....	(Vacancy) .....	304-347-5220
Clarksburg, WV (DO) ...	320 W. Pike St., 26301 .....	Judy McCauley .....	304-623-5631
Harrisburg, PA (BO) .....	Suite 107, 100 Chestnut St., 17101 .....	(Vacancy) .....	717-782-3840

**Field Offices—Small Business Administration—Continued**

(RO: Regional Office; DO: District Office; BO: Branch Office)

Office	Address	Officer in Charge	Telephone
Philadelphia, PA (DO) ..	5th Fl., 900 Market St., 19107 .....	Tom Tolan .....	215-580-2700
Pittsburgh, PA (DO) .....	Rm. 1128, 1000 Liberty Ave., 15222 .....	Carl Knoblock .....	412-395-6560
Richmond, VA (DO) .....	11th Fl., 400 N. 8th St., 23240 .....	Ron Bew .....	804-771-2400
Washington, DC (DO) ..	Suite 900, 1110 Vermont Ave. NW., 20005 .....	Joe Loddio .....	202-606-4000
Wilkes-Barre, PA (BO) ..	Suite 407, 7 N. Wilkes-Barre Blvd., 18702 .....	(Vacancy) .....	570-826-6497
Wilmington, DE (DO) ....	1318 N. Market St., 19801-3011 .....	Jayne Armstrong .....	302-573-6382
SAN FRANCISCO, CA (RO).	Suite S-2200, 455 Market St., 94105 .....	Bruce C. Thompson .....	415-744-2118
Fresno, CA (DO) .....	Suite 200, 2719 N. Air Fresno Dr., 93727-1547 .....	Carlos G. Mendoza .....	559-487-5791
Glendale, CA (DO) .....	Suite 1200, 330 N. Brand Blvd., 91203-2304 .....	Alberto Alvarado .....	818-552-3201
Hagatna, GU (BO) .....	Suite 302, 400 Rt. 8, 96910-2003 .....	Kenneth Lujan .....	671-472-7419
Honolulu, HI (DO) .....	Rm. 2-235, 300 Ala Moana Blvd., 96850-4981 ..	Andrew Poeppoe .....	808-541-2990
Las Vegas, NV (DO) ....	Suite 250, 400 S. Fourth St., 89101 .....	John Scott .....	702-388-6611
Phoenix, AZ (DO) .....	Suite 800, 2828 N. Central Ave., 85004-1025 ....	Robert Blaney .....	602-745-7200
Sacramento, CA (DO) ..	Suite 7-500, 650 Capital Mall, 95814 .....	James O'Neal .....	916-930-3700
San Diego, CA (DO) .....	Suite 550, 550 W. C St., 92101 .....	George P. Chandler, Jr. ..	619-557-7250
San Francisco, CA (DO)	6th Fl., 455 Market St., 94105 .....	Mark Quinn .....	415-744-6801
Santa Ana, CA (DO) .....	Suite 700, 200 W. Santa Ana Blvd., 92701 .....	Sandra Sutton .....	714-550-7420
SEATTLE, WA (RO) .....	Suite 1805, 1200 6th Ave., 98101-1128 .....	Norm Proctor .....	206-553-5676
Anchorage, AK (DO) ....	Suite 310, 510 L St., 99501 .....	Frank Cox .....	907-271-4022
Boise, ID (DO) .....	Suite 290, 1020 Main St., 83702-5745 .....	Thomas Bergdoll .....	208-334-1696
Portland, OR (DO) .....	Suite 1050, 1515 SW. 5th Ave., 97201-6695 ....	Phil Gentry .....	503-326-2682
Seattle, WA (DO) .....	Suite 1700, 1200 6th Ave., 98101-1128 .....	Nancy Gilbertson .....	206-553-7310
Spokane, WA (BO) .....	Suite 200, 801 W. Riverside, 99201 .....	Nancy Gilbertson, <i>Acting</i>	509-353-2810

**Disaster Area Offices**

Office	Address	Telephone
Atlanta, GA .....	Suite 300, 1 Baltimore Pl., 30308 .....	404-347-3771
Fort Worth, TX .....	Suite 102, 4400 Amon Carter Blvd., 76155 .....	817-885-7600
Niagara Falls, NY .....	3d Fl., 360 Rainbow Blvd. S., 14303 .....	716-282-4612
Sacramento, CA .....	Suite 208, 1825 Bell St., 95825 .....	916-566-7246

**Sources of Information**

**Electronic Access** Information on the Small Business Administration is available electronically by various means. Internet, [www.sba.gov](http://www.sba.gov). FTP, [ftp.sbaonline.sba.gov](ftp://ftp.sbaonline.sba.gov).

Access the U.S. Business Adviser through the Internet, at [www.business.gov](http://www.business.gov).

Access the Administration's electronic bulletin board by modem at 800-697-4636 (limited access), 900-463-4636 (full access), or 202-401-9600 (Washington, DC, metropolitan area).

**General Information** Contact the nearest Small Business Administration field office listed in the preceding text,

or call the SBA answer desk. Phone, 800-8-ASK-SBA. Fax, 202-205-7064. TDD, 704-344-6640.

**Public Affairs** For public inquiries and small-business advocacy affairs, contact the Office of Public Communications and Public Liaison, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, [www.sba.gov](http://www.sba.gov).

**Publications** A free copy of *The Resource Directory for Small Business Management*, a listing of for-sale publications and videotapes, is available from any local SBA office or the SBA answer desk.

For further information, contact the Office of Public Communications and Public Liaison, Small Business Administration, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, [www.sba.gov](http://www.sba.gov).

**SOCIAL SECURITY ADMINISTRATION**

6401 Security Boulevard, Baltimore, MD 21235  
Phone, 410-965-1234. Internet, [www.ssa.gov](http://www.ssa.gov).

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